# **Everything You Need to Know About Service Animals**

# Satellite Conference and Live Webcast Monday, July 24, 2017, 2:00-3:00 p.m. (Central Time)

3:00-4:00 p.m. (Eastern) 1:00-2:00 p.m. (Mountain) 12:00-1:00 p.m. (Pacific)

Service animals are now a hot topic in American culture. There appears to be a tendency among some people to disguise pets as services animals to be able to bring them in restaurants and other public places. This program will enhance participants understanding of Americans with Disabilities Act (ADA) requirements for service animals. There will be discussion on what is and what is not a service animal as well as state law provisions. Participants will also learn the duties of service animal owners with respect to care and property damage. There may also be a brief question and answer session at the end of the presentation.

## **Program Objectives:**

- 1. Enhance participants understanding of service animals and their importance.
- 2. Enhance ability to distinguish service animals from pets.
- 3. Understand ADA requirements for service animals.
- 4. Understand therapy and comfort animals.
- 5. Understand impact on restaurant reviews.
- 6. Understand Alabama state law on service animals.

#### **Conference Details:**

Target Audience: Alabama Department of Public Health employees

**Continuing Education:** None for this program **Registration:** www.alabamapublichealth.gov/alphtn

**Technical Information:** To receive complete technical information you must register at www.alabamapublichealth.gov/alphtn

Satellite - Live satellite conference on C band (analog).

Webcast - Watch with RealPlayer or Windows Media Player. Test your computer with the

"test connection link" at www.alabamapublichealth.gov/alphtn

Audio - To listen by phone, call 1-888-557-8511. Enter access code 972-1530 #. Press # again to listen to the conference.

On Demand - Available 2-3 business days after the live broadcast from the On Demand page of our website.

**Conference Materials:** Posted on our website approximately one week before the program for registered participants.

Conference Details Questions: Call: 334-206-5618 | Email: alphtn@adph.state.al.us

### Faculty:

Graham Sisson, JD, PhD
Executive Director,
Assistant Attorney General
Governor's Office on Disability
State ADA Coordinator
Montgomery, Alabama

